

IJAER/ May-June- 2024/Volume-13/Issue-3ISSN: 2278-9677International Journal of Arts & Education ResearchImpact Factor: 7.06(Peer-Reviewed, Open Access, Fully Refereed International Journal)Impact Factor: 7.06

AT STUDY RELATIONSHIP BETWEEN MUNICIPAL ELECTED EPRESENTATIVES, OFFICIALS, AND CITIZENS

Garv Bathla

Research Scholar, NIILM University Kaithal Haryana

Dr. Meenakshi

Assistant Professor, Department Public Administration

NIILM University Kaithal Haryana

Abtract

The purpose of this study is to investigate the complex dynamics that exist between residents, elected representatives, and municipal authorities. The study will concentrate on the relationships, communication, and decision-making processes that have an effect on local governance. Because municipalities adopt laws and provide services that have a direct impact on the day-to-day lives of its inhabitants, the connection between these groups is essential to the establishment of good government. Through an examination of the experiences of residents, elected officials, and municipal officials, the objective of the study is to ascertain the factors that either encourage or discourage openness, accountability, public participation, and cooperation. Researchers use a mixed-methods approach, which combines qualitative interviews and quantitative surveys, in order to gain a deeper understanding of the ways in which different groups perceive their functions and the challenges they face while engaging with one another. Additionally, official reports and meetings of local councils are analysed in this study in order to assess the influence that these relationships have on the decisions that are made regarding policy. The findings will contribute to our understanding of how local governments function and will offer suggestions for improving the links between these crucial parties. As a result, we will be able to create local governance that is more inclusive, responsive, and efficient.

Keywords: Municipal Elected , Representatives, Citizens, socio-economic

INTRODUCTION

"In this study, an attempt has been made to analyse the socio-economic background of the individuals who were selected, as well as their perspectives regarding the leadership of the municipal authorities, in order to determine and evaluate the degree of governance that exists within the municipality. This objective was accomplished by analysing the individuals' perspectives on the leadership of the municipal authorities. The views and points of view of each and every individual, including members, authorities, and other individuals, have been compiled, and the information that belongs to those points of view has been presented in a variety of tables. The formulation of the perceptions was performed by making use of the information that was supplied by the individuals who participated in the survey. During the course of the study, there were a number of other discussions and observations that took place.

We will be concentrating the majority of our emphasis on the relationship that exists between political leaders, the general public, and administrators. We will be able to analyse the elements that contribute to tensions and conflicts among the respondents, as well as the impact that conflict has on the connection that exists between political leaders and administrators, with the assistance of the empirical study. This will allow us to have a better understanding of the interaction between the two groups. It is necessary for both of them to have conversations with one another in order to execute a range of jobs inside certain contexts which include unique scenarios. In relation to this matter, the following subjects will constitute the major area of concentration for the conversation:

- The expectations that each individual has of the other with regard to the manner in which they should carry out their obligations (role),
- as well as the division of labour.

In addition, we will cover the many various sorts of difficulties and grievances that people, councillors, and administrators have, and for which they seek the support of political leaders. Additionally, there are a variety of issues that political leaders bring to the attention of administrators in order to find solutions to those issues, the pressure that political leaders frequently exert on administrators in order to realise and advance their own vested interests, and the numerous ways in which administrators respond to such demands. All of these factors are interconnected.

Objective

- 1. The municipal leadership is ineffectual, and the public representatives are not aware of the legal structural and functional components of the urban local bodies. This is something that has to be brought to the attention of the public.
- 2. In order to evaluate the involvement of the people, the implementation of the rule of law, the transparency of governmental operations, the efficiency and effectiveness of municipal authorities, as well as their responsiveness and accountability in their operations.

Method

This study employs a mixed-methods approach to examine the relationship between municipal elected representatives, municipal officials, and citizens. Quantitative data will be gathered through surveys administered to a representative sample of citizens and municipal officials. Qualitative data will be collected through in-depth interviews with elected representatives, municipal officials, and citizens, in addition to a review of municipal council meeting minutes and reports. The study will analyze the interactions, communication, and decision-making processes between these groups, focusing on factors such as transparency, accountability, and civic engagement.

Data analysis

Age-Grade Distructivity

Sr. No.	Age in years	Frequency	Percentage
1.	18-28	35	23.33
2.	29-39	15	10.0
3.	40-50	20	13.33
4.	51-61	80	53.33
	Total	150	100.0

Table 1 Age-Wise Distribution of Citizens

In Table 1, the distribution of the population according to age is displayed, and it is evident that 53.33 percent of the population is comprised of people of the age group It was found that the citizens who were between the ages of 51 and 61 years old made up the biggest share of the general population. This was followed by citizens who were between the ages of 18 and 28 years old. Last but not least, 13.33 percent of the total population consisted of individuals who were between the ages of 40 and 50 years old. On the other hand, persons who were between the ages of 29 and 39 donated around 10% of the total amount that was supplied. People who were between the ages of 40 and 61 made up the majority of the population, which accounted for 66.66 percent of the overall population.

Sr. No.	Age in years	Frequency	Percentage
1	18-28	19	21.11
1	18-28	19	21.11
2	29-39	15	16.67
3	40-50	24	26.67
4	51-61	32	35.55
	Total	90	90

Table .2 Age-Wise Distribution of official

The members of the administration are broken down according to their ages in Table 2. According to the data presented in the table, 35.55 percent of the officials were in the age bracket of more than 50 years, followed by 26.67 percent of the officials who were in the age range of 40-50 years, and then 21.11 percent of the officials were in the age group of 18-28 years. The age group of 29 to 39 years old contributed just 16.67 percent of the overall contribution, which is a relatively small percentage. There were a significant

number of officials who were into the age range of 40-50 and 51-61 years old, which accounted for 62.22 percent of the total.

Gender-Specific Allocation

Sr. No	Gender	Frequency	Percentage
1.	Male	75	50.0
2.	Female	75	50.0
	Total	150	100.0

Table 4.3 Gender-Wise Distribution of Citizens

In Table 3, the gender-wise distribution of the citizens is presented. This table demonstrates that both sex groups had equal representation in the study, which means that fifty percent of the men and fifty percent of the women participated in the research.

Table 4 Gender-Wise Distribution of Official

Sr. No.	Gender	Frequency	Percentage
1	Male	64	71.11
2	Female	28	28.89
	Total	90	100.0

As shown in Table 4, the gender split of officials is as follows: 71.11 percent of officials are male, while 28.89 percent of officials are female. This information is given in the context of the workplace. As a result, one may draw the conclusion that the great majority of authorities are male.

Marial Status

Sr. No	Marital Status	Frequency	Percentage
1.	Married	120	80.0
2.	Unmarried	30	20.0

Table 4.5 Marital Status of Citizens

Total	150	100.0
-------	-----	-------

Table 5 presents the marital status of the citizens who are members of municipal bodies based on their membership in such bodies. It has been demonstrated that eighty percent of the individuals who contributed to the survey are married, whereas twenty percent of the inhabitants are individuals who are not married. As a result, the number of members who are married is higher than the number of members who are not married contained within the sample.

Status Of Education

An individual is deemed to have had an educational experience in the broadest sense if they have been exposed to any action or event that has a formative impact on their intellect, character, or physical potential. What we mean when we talk about education in its technical sense is the process by which a society actively passes on its acquired knowledge, skills, and values from one generation to the next. This is what we mean when we talk about education. Therefore, education is the process by which humans gain knowledge: the process of learning.

Sr. No.	Educational Status	Frequency	Percentage
1.	Illiterate	10	6.67
2.	Primary	5	3.33
3.	Middle	25	16.67
4	Metric	40	26.67
5.	10+2	55	36.67
6.	Graduation & Above	15	10.0
	Total	150	100.0

Table 6 Educational Status of Citizens

Table 6 illustrates the distribution of residents in accordance with the amount of education they have attained. There is a relatively low percentage of residents who are illiterate, which is 6.67 percent; 3.33 percent of students in primary school; 16.67 percent of students in middle school; 26.67 percent of students who are matriculated; 36.67 percent of students who are enrolled in senior secondary school; and 10 percent of people have the educational status of having graduated from high school or higher.

Sr. No.	Education Status	Frequency	Percentage
1	Metric	31	34.44
2	10+2	34	37.78
3	Graduation & Above	25	27.78
	Total	90	100.0

Table 7 Educational Status of Officials

When we take a look at Table 7, we can see that 35.78 percent of officials have a high school diploma or its equivalent, followed by 34.44 percent of officials who have a high school diploma or its equivalent. A Matriculation is the most common level of education held by officials, while 27.78 percent of them hold a master degree or above. To be more exact, 72.22 percent of the officials have the credentials of matriculation and 10+2 schooling. This constitutes a huge majority of the officials.

Distribution Due To Profession

Table 8 Profession-Wise Distribution of the Citizens

Sr. No.	Profession	Frequency	Percentage
1.	Business	10	6.67
2.	Government Job	5	3.33
3.	Private Job	45	30.0
4.	Farmer	30	20.0
5.	Labour	60	40.0
	Total	150	100.0

In Table 8, you can see a breakdown of the citizens according to the vocations that they have. At the same time, it is demonstrated that 6.67 percent of citizens are working in the commercial sector, despite the fact that only 3.33 percent of residents are employed by the government. In addition to the thirty percent of the population that is engaged in the private sector, twenty percent of the population is worked in the agricultural sector, and forty percent of the population is employed. As a consequence of this, the vast majority of the population is categorized as including members of the working class since they are engaged in private occupations.

occupations.

Distributed Caste-Wise

Sr. No.	Caste	Frequency	Percentage
1.	General	70	46.67
2.	BC	50	33.33
3.	SC	30	20.0
	Total	150	100.0

Table 9 Caste-Wise Distribution of Citizens

The distribution of the inhabitants according to their caste is displayed in Table 4.9. The table reveals that 46.67 percent of the citizens belong to the general caste, 33.33 percent belong to the BC category, and the remaining 20.0 percent belong to the SC category.

Type Of Family

Table 10 Family Type	Wise-Distribution of Citizens
----------------------	-------------------------------

Sr. No.	Family Type	Frequency	Percentage
1.	Joint Family	85	56.67
2.	Nuclear Family	65	43.33
	Total	150	100.0

According to Table 10, the majority of individuals are members of joint families, which account for 43.33 percent of the total. On the other hand, nuclear families make up the remaining 25.78 percent of the population. As a consequence of this, the majority of the population was made up of individuals who belonged to the category of joint families.

Profit-Split Distribution

Table 11 Income-Wise Distribution of Citizens

Sr. No.	Income (annual)	Frequency	Percentage
---------	-----------------	-----------	------------

1.	50000-100000	75	50.0
2.	100000-200000	45	30.0
3.	200000-300000	10	6.67
3.	Above 300000	20	13.33
	Total	150	100.0

Table 11 illustrates the distribution of residents according to their income. It reveals that fifty percent of citizens have an annual income of fifty thousand to one hundred thousand rupees, while thirty percent of citizens fall into the income bracket of one hundred thousand to two hundred thousand rupees. This information is presented in the context of the distribution of residents. In spite of the fact that 6.67 percent of the population falls into the income range of Rs. 200,000 to Rs. 300,000, the remaining 13.33 percent of the population includes those who have an income of Rs. 300,000 or more.

Conclusion

This study highlights the critical nature of the relationship between municipal elected representatives, municipal officials, and citizens in shaping effective and accountable local governance. The findings reveal that while there are areas of strong collaboration, communication breakdowns, lack of transparency, and insufficient citizen engagement remain significant barriers to building a harmonious relationship among these groups. Elected representatives and municipal officials must work towards fostering more inclusive and transparent processes that prioritize the needs and concerns of citizens. At the same time, citizens must take an active role in local governance through informed participation and engagement. Strengthening these relationships can enhance the decision-making process, improve the delivery of public services, and foster a greater sense of trust and accountability in local government. The study recommends the implementation of regular dialogue forums, greater access to information, and the incorporation of feedback mechanisms to bridge the gap between municipal authorities and the public. By doing so, municipalities can create a more responsive and equitable environment that reflects the diverse needs of the community while promoting sustainable development and effective governance.

REFERENCES

- 1. Siwach, Raj & Nillam, N. (2017). Good City Governance in India. Africa's Public Service Delivery and Performance Review. 2. 126. 10.4102/apsdpr.v2i2.55.
- 2. Deswal, Meena & Laura, Jitender. (2018). A Case Study on Municipal Solid Waste Management System of Rothay City, Haryana, India. 8.
- 3. Banerjee, Iman. (2022). Problems of Urban Self-governance in India. LIII.
- 4. Bhagat, R. (2017). Rural–urban classification and municipal governance in India. Singapore Journal of Tropical Geography. 26. 61 73. 10.1111/j.0129-7619.2005.00204.x.

- 5. Kennedy, Loraine. (2018). Haryana: Beyond the Rural-Urban Divide. 10.1093/acprof:0s0/9780198097341.003.0006.
- Zerah, Marie Hélène. (2017). Shedding Light on Social and Economic Changes in Small Towns Through the Prism of Local Governance: A Case Study of Haryana. 10.1007/978-81-322-3616-0_14.
- Verma, Ashish & Senathipathi, Velmurugan & Singh, Sanjay & Gurtoo, Anjula & Venkata Ramanayya, Tammana & Dixit, Malvika. (2015). Urban Mobility Trends in Indian Cities and Its Implications. 10.1007/978-81-322-2160-9_7.
- 8. Baud, Isa & J, Wit. (2018). New Forms of Urban Governance in India: Shifts, Models, Networks and Contestations. Climatic Change. 10.4135/9788132101390.
- 9. Bhatt, Yagyavalk & Roychoudhury, Jitendra. (2023). Smart Cities from an Indian Perspective: Evolving Ambitions. 10.1007/978-3-031-35664-3_19.
- Chatterji, Tathagata. (2016). Modes of Governance and Local Economic Development: An Integrated Framework for Comparative Analysis of the Globalizing Cities of India. Urban Affairs Review. 53. 10.1177/1078087416650044.
- 11. Chatterji, Tathagata. (2017). The micro-politics of urban transformation in the context of globalisation: A case study of Gurgaon, India.
- Singh, Nina & Kumar, Jitendra. (2018). Urban Growth and Its Impact on Cityscape: A Geospatial Analysis of Rohtak City, India. Journal of Geographic Information System. 4. 12-19. 10.4236/jgis.2012.41002.
- Chatterji, Tathagata. (2019). The Micro-Politics of Urban Transformation in the Context of Globalisation: A Case Study of Gurgaon, India. South Asia: Journal of South Asian Studies. 36. 10.1080/00856401.2012.739272.
- Chhabra, Susheel & Jaiswal, Mahadeo. (2018). E-Government Organizational Performance Framework: Case Study of Haryana State in India - A Log Linear Regression Analysis.. IJEGR. 4. 57-80.
- 15. Malik, A. & Yadav, Pushpender. (2016). Social and Educational Characteristics of Village Leadership in Haryana. South Asian Survey. 15. 289-306. 10.1177/097152310801500207.
- 16. Ahluwalia, Isher. (2017). Urban governance in India. Journal of Urban Affairs. 41. 1-20. 10.1080/07352166.2016.1271614.
- Joseph, Jacquleen & Awasthi, Suchita & Mulla, Zubin. (2022). Leadership for Disaster Resilience. 10.4324/9781003171362-1.