

International Journal of Arts & Education Research

ISSN: 2278-9677

A Study of the Impact of Celebrity Endorsements on Consumer Behavior



Mukti Nath Chaudhary

M.Phil, Roll No: 142152

Session: 2014-15

University Department of Management

B.R.A Bihar University, Muzzaffarpur

Abstract

Today celebrity endorsement turns into the multi-million ventures on the planet. Advertisers embraced VIPs with their items and brands in the ad to build their deals and change the impression of the watcher's in regards to their brand, which decidedly influences on their behavior. This examination study centers around the celebrity endorsement and its effect on the client's purchasing behavior and their discernment in regards to the item or brand of the organization and the effect of celebrity endorsement and the interceding impact of consumer disposition on consumer buy goal in a non-industrial nation. The quickly advancing economic situations and serious rivalry between the organizations, force advertisers to embrace cutthroat procedures to elevate their item to the right client. Late advancements in consumer behavior and advertising studies underline different components which force an affecting effect on consumers and convince them towards buy goals.

Keywords: Celebrity endorsement, Celebrity attractiveness, Celebrity credibility, Celebrity meaning transfer, Brand image, Consumer Behavior

Introduction

In this day and age big names are viewed as good examples particularly to the adolescent. Individuals are changing their living style connected with their #1 superstars. Superstars are people who are notable to general society because of their achievements in regions like games, diversion, legislative issues, broadcasting,

corporate and others. Celebrity endorsements make an incredible effect on the purchasing behavior of the people. It draws in clients and at last increments organization efficiency. VIPs are not continuously making any sort of impact on an individual's brain concerning purchasing. Nonetheless, generally it gives an extraordinary effect on the impression of picking any item. One generally imagines that in the event that their number one celebrity is utilizing a specific item, they ought to likewise utilize it to be like them.

ISSN: 2278-9677

Throughout the previous 150 years, promoting is changing in various stages from the traditional to present day commercial domains. These days it is the best technique utilized by advertisers to impact clients by showing superstars with their items, it incorporates various requests, including dreams, lies, fervor, idiocy, sexual excitement and so forth. The principal point of forming such methodologies is to get high brand disclosure, yearning, fixation, and interest and to do as such, advertisers connect popular characters with their items. Past examinations have shown that celebrity supported items can make a surer reaction to consumers' purchasing behavior bringing about an uplifting outlook. Nonetheless, a few examinations have tracked down a feeble connection between celebrity endorsement, and consumer demeanor towards brands, while some demonstrate areas of strength for a between the two factors. Additionally, a portion of the examinations have uncovered a few conflicts on the specific job celebrity endorsement has on consumer behavior and brand.

Consumer Behavior

Consumer behavior is the investigation of people, gatherings, or associations and every one of the exercises related with the buy, use and removal of labor and products. Consumer behavior comprises of how the consumer's feelings, mentalities, and inclinations influence purchasing behavior. Consumer behavior arose in the 1940-1950s as a particular sub-discipline of showcasing, however has turned into an interdisciplinary sociology that mixes components from brain research, social science, social humanities, human sciences, ethnography, ethnology, promoting, and financial matters (particularly behavioral financial matters).

The investigation of consumer behavior officially researches individual characteristics like socioeconomics, character ways of life, and behavioral factors, (for example, use rates, utilization event, dedication, brand promotion, and eagerness to give references), trying to comprehend individuals' needs and utilization designs. Consumer behavior likewise explores on the impacts on the consumer, from gatherings like family, companions, sports, and reference gatherings, to society overall (brand-powerhouses, assessment pioneers).

Research has shown that consumer behavior is challenging to anticipate, in any event, for specialists in the field; nonetheless, new examination strategies, like ethnography, consumer neuroscience, and machine learnings are revealing new insight into how consumers simply decide. What's more, client relationship the executives (CRM)

data sets have turned into a resource for the investigation of client behavior. The broad information created by these data sets empowers nitty gritty assessment of behavioral variables that add to client re-buy goals, consumer maintenance, faithfulness, and other behavioral aims, for example, the ability to give positive references, become brand advocates, or participate in client citizenship exercises. Data sets likewise aid market division, particularly behavioral division, for example, creating unwaveringness sections, which can be utilized to foster firmly designated tweaked promoting techniques on a balanced premise.

ISSN: 2278-9677

Factors Affecting Consumer Behavior

1. Psychological Factors

Human brain research assumes a significant part in grasping consumer behavior. Hard to quantify, yet mental variables are sufficiently strong to impact a purchasing choice.

A portion of the significant mental variables are as per the following –

Motivation

Inspiration to accomplish something frequently impacts the purchasing behavior of the individual. People have various requirements, for example, social necessities, fundamental necessities, security needs, regard requirements, and self-completion needs. Out of every one of these, the fundamental necessities and security needs take a situation over any remaining requirements, and these spur a consumer to purchase items and administrations.

Perception

Our insight is formed when we assemble data in regards to an item and look at it to create an important image with respect to a specific item. At the point when we see a notice, survey, criticism, or advancement in regards to an item, we structure an image of that thing. Therefore, our discernment assumes a fundamental part in molding our buying choices.

2. Social Factors

People are social creatures, and the general public or individuals they live around impact their purchasing behavior. Individuals attempt to emulate different people and support a craving to be socially acknowledged. Subsequently, their purchasing behavior is affected by others around them. These elements are considered as friendly variables.

A portion of the social elements are as per the following –

• Family

Family assumes a critical part in forming the purchasing behavior of an individual. An individual forms his/her inclination from his young life by watching their family purchase specific items and keeps on purchasing similar items in any event, when they grow up.

ISSN: 2278-9677

• Reference Groups

A reference bunch is a gathering with whom an individual partners himself. For the most part, every one individual in the reference bunch has normal purchasing behavior and impact one another.

3. Personal Factors

Factors that are private to the consumers impact their purchasing behavior. These individual variables shift from one individual to another, consequently creating various insights and consumer behavior.

A portion of the individual variables incorporate –

Age

The purchasing selections of people rely upon which age bunch they have a place with. Older individuals will have very surprising purchasing behaviors as analyzed young people.

Income

Pay impacts the purchasing behavior of an individual. Higher pay empowers higher buying to consumers. At the point when a consumer has higher discretionary cashflow, it offers more chance for the consumer to spend on lavish items. Though low-pay or center pay bunch consumers burn through a large portion of their pay on fundamental necessities like food and garments.

Advertisement

Major expects of every business is to make mindfulness and animate interest to consumer. Today pretty much every organization from various ventures involves ad as their fundamental device to support their labor and products, since it's the most ideal way to pass data on to the gigantic public in a compelling and effective way. As indicated by the consumer's buy aim the publicizing assumes an essential part, it becomes indispensable for the organizations to utilize every one of the parcels and devices to scrutinize clients towards their contribution by utilizing different sort of promoting efforts.

Celebrity Endorsement

Celebrity endorsement is 1,000,000-dollar industry today. In this cutting-edge period, the universe of ad goes through a change, from traditional ways, it has switched over completely to take a cutting-edge course. This cutting-edge course expects advertisers to foster techniques integrating the components of feelings, humor and so forth the fundamental reason that lay behind these methodologies is to get brand openness, consideration, interest, want and activity. Furthermore, to make these procedures into progress, advertisers utilize renowned superstars since big names have the ability to make a more noteworthy effect on the consumers purchasing behavior. Since a portion of the VIPs have magnetic characters and they appreciate public acknowledgment since they have unmistakable characteristics like dependability and attractiveness. Many huge brands utilize the idea of celebrity endorsement as a promoting specialized device.

ISSN: 2278-9677

As consumers, we are encircled by brands; we get presented to a large number of characters in bulletins and TV. Each brand attempts to catch our opportunity to illuminate us about what they bring to the table to us and show us the various qualities of the item. Also, this is where the test lies. The advertisers need to dive what will hold our consideration. To accomplish this, celebrity endorsement is placed into impact.

The celebrity endorsement is the Advancement system to draw in the clients. By dissecting the ongoing business sector, presently it's turned into the need of the advertisers to utilize the different popular characters to relate with their brands to make exceptional personality of the brand and to do well known his organization's brand or item, which results high use for the organization to utilize that methodology, but these days it is utilized to be a strong key device to get greatest benefit. It likewise demonstrates the way that this can convey risk, since there is no sureness that the celebrity can think of the business age of the firm. Yet, it makes a buzz and gives prominence to the organization and the brand. This can build the assumption for the clients as far as genuine star by conveying the organization guarantee. There are sure points of view happen where the genuine people can work better compared to the superstars' endorsement, however not generally.

Effects of Celebrity Endorsement on Consumers

A best and compelling endorsement is done when an equilibrium is kept up with between the item and the celebrity. At the point when advertisers relegate an item or brand a celebrity, they are really giving their brand a face. Hence, picking a celebrity is an extremely essential choice and a few boundaries ought to be viewed as like looks, allure and fame.

An overall conviction that wins among promoters is that brand message which is conveyed by a celebrity brings them improved results in light of the fact that such perceived character produces more noteworthy requests then those embraced by non-big names. This fast reach of message to the crowd and making an effect extremely

rapidly is exceptionally fundamental. Celebrity endorsement ensures no achievement nor any effect on consumers purchasing behavior except if this technique is very much coordinated with the objective market qualities and other promoting blend components like item configuration, pressing, valuing and branding itself.

ISSN: 2278-9677

Celebrity endorsement has persistently expanded in light of the fact that it is viewed as fundamental for brand correspondence as it is a vital aspect for promoting achievement. The essential element that celebrity endorsement makes a positive effect on consumers purchasing behavior is really the public acknowledgment of that celebrity as a splendid and wanted social power.

Conclusion

This examination presumed that the Celebrity embraced promotions are more appealing than the noncelebrity supported ads. It is additionally reasoned that the most elevated relationship existed between the discernment and the purchasing behavior.

The celebrity endorsement sensibly affects clients according to their disposition and expectation. Actual attractiveness, credibility and consistency of the celebrity with the reference to embraced promotion all affect client insight about the publicized item. It has additionally been featured that celebrity endorsement ads supporting up the deals and acquisition of item, individuals like to purchase the items more assuming embraced by the celebrity and it shows that the present client knows and impacted by media.

Reference

- 1. MacKenzie, S.B., Lutz, R.J. and Belch, G.E. (1986), The Role of Attitude toward the Ad as a Mediator of Advertising Effectiveness: A Test of Competing Explanations, Journal of Marketing Research.
- 2. Mathur, L.K., Ike M. and Nanda R. (1997), The Wealth Effects associated with a Celebrity Endorser: The Michael Jordan Phenomenon, Journal of Advertising Research.
- 3. McCracken, G. (1989), Who Is the Celebrity Endorser? Cultural Foundations of the Endorsement Process, Journal of Consumer Research.
- 4. Mitchell, A.A. and Jerry, C.O. (1981), Are Product Attribute Beliefs the Only Mediator of Advertising Effects on Brand Attitude? Journal of Marketing Research.
- 5. Ohanian, R. (1991), The impact of celebrity spokespersons' perceived image on consumers' intention 11 to purchase, Journal of Advertising Research.
- 6. Shimp, T.A. (1981), Attitude Toward the Ad as a Mediator of Consumer Brand Choice, Journal of Advertising.

7. Silvera, D.H. and Austad, B. (2004), Factors predicting the effectiveness of celebrity endorsements advertisements, European Journal of Marketing.

ISSN: 2278-9677

- 8. Zafar, R.M. (2009), Celebrity endorsement in advertisement. In Impact on the overall brand is of significance and got recognition, Asian Journal of Business and management Sciences.
- 9. Ahmed, R.R. and Ahmad, S. (2014), Pharmaceutical drug promotion in Pakistan: Issues in ethical & non-ethical practices, Middle-East Journal of Scientific Research.
- 10. Ahmed, R.R., Parmar, V. and Ahmed, J. (2012), Factors that affect attitude towards Generic Drugs Perception: Comparison of Physicians & General Practitioners of Karachi City, International Journal of Management, IT and Engineering.
- 11. Ahmed, R.R., Vishnu, P. and Amin, M.A. (2014), Impact of Product Packaging on Consumer's Buying Behavior", European Journal of Scientific Research.
- 12. Abdurrahaman, D. T., & Osman, Z. (2017). Development of a conceptual framework for Nigerian generation Y-ers' purchase intention and response towards indigenous celebrity-endorsed products: A PLS-SEM Study on Selected Mobile Service Providers in Nigeria.
- 13. Adam, M., & Hussain, N. (2017). Impact of celebrity endorsement on consumers buying behavior. British Journal of Marketing Studies.
- 14. Ahmed, R., Seedani, S., Ahuja, M., & Paryani, S. (2015). Impact of celebrity endorsement on consumer buying behavior.
- 15. Jamil, R. A., & Rameez ul Hassan, S. (2014). Influence of celebrity endorsement on consumer purchase intention for existing products: a comparative study.
- 16. Muda, M., Musa, R., Mohamed, R. N., & Borhan, H. (2014). Celebrity entrepreneur endorsement and advertising effectiveness.
- 17. Singh, R. P., & Banerjee, N. (2018). Exploring the influence of celebrity credibility on brand attitude, advertisement attitude and purchase intention.
- 18. White, D. W., Goddard, L., & Wilbur, N. (2009). The effects of negative information transference in the celebrity endorsement relationship.
- 19. Mc Cracken, (1989) "Who is the celebrity endorser? Cultural Foundations of the Endorsement process."
- 20. Martin roll (2006), "The impact of celebrity endorsement on the buying behavior"